

### Billing Increments

- ◆ All domestic U.S. Traffic and extended area calls are billed in initial 6 second increments and 6 second increments thereafter.
- ◆ International calls including Canada are billed in initial 30 second increments and 6 second increments thereafter.
- ◆ Mexico traffic - full minute increments.

### Charges and Fees

- ◆ If account bills less than \$15.00 in usage, a \$3.95 MRC will apply.
- ◆ Database administration surcharge: \$1.00 MRC per 8XX number.
- ◆ CD ROM Billing: \$25 monthly fee. Includes viewable, formatted invoice and raw data file for importing into other applications. PC format only. Monthly fee is waived for customers billing over \$2500 per month.
- ◆ Directory assistance calls are 65¢ each.
- ◆ Payphone surcharge for 8XX access is 60¢.
- ◆ Customer acknowledges that TMC is subject to price fluctuations and/or recurring and non-recurring surcharges from its underlying carriers and that TMC reserves the right to increase Customer per minute rates and/or impose such surcharges to the Customer. Any per minute rate increase or surcharge will be preceded by a 3 day written notification to the Customer.

### Account Code

	<u>Set-Up Fee</u>	<u>Monthly Fee</u>
◆ Non-verified	N/C	N/C
◆ Verified	\$15.00	\$15.00

### Toll-Free Directory Assistance Listing

	<u>Set-Up Fee</u>	<u>Monthly Fee</u>
◆ Per Listing	\$35.00	\$15.00

### Enhanced 800 Features

	<u>Set-Up Fee</u>	<u>Monthly Fee</u>
◆ 8XX Blocking	\$95.00	\$30.00
◆ 900/700 Blocking	\$95.00	\$30.00
◆ 800 Geographic Blocking	\$95.00	\$30.00
◆ 800 Geographic Routing	\$95.00	\$30.00
◆ Time of Day Routing	\$95.00	\$30.00
◆ Percent Call Allocation	\$95.00	\$30.00
◆ 800 Number Screening	\$95.00	\$30.00
◆ Toll-Free Account Codes	\$95.00	\$30.00
◆ Customized Intercept	\$95.00	\$30.00
◆ Toll-Free PIN Product	\$95.00	\$30.00
◆ 800 Announcement Install	\$95.00	\$30.00

### Dedicated Features

	<u>Set-Up Fee</u>	<u>Monthly Fee</u>
◆ DNIS	N/C	\$6.00 per 8XX
◆ Real Time ANI	\$95.00	\$30.00
◆ Direct Termination Overflow	N/C	\$20.00

### PICC Fees

- ◆ Residential — Waived
- ◆ Business — \$2.75/line
- ◆ Centrex — \$.50/line

### Carrier Access Codes

- ◆ 10106340
- ◆ 700 Carrier test #: (700) 555-4141

### Dedicated Rates

Dedicated rates are determined on a per account basis. There is a monthly recurring charge (MRC) & an installation Charge (NRC). The charge for a DS1 expedite is \$1,000.00 and ICB for DS3 and above. There is a cancellation fee in the amount of \$1,000.00 for any DS1 cancelled prior to install and \$3,000.00 for any DS3 cancelled prior to install. All other cancellation fees prior to installation are determined on a case by case basis. All local loop monthly recurring charges shall be on a case-by-case basis, based upon vendor, mileage, location, bandwidth and term. Local loop installation charge for a DS1 is \$150.00 and ICB for DS3 and above.

### Installation Waivers

- ◆ Dedicated DS1 — multi-year term 100% of the local loop installation fee is waived.

## 1. Description Enhanced 800 Features

8XX Blocking – This feature provides the ability to allow or disallow calls based on info digits.

900/700 Blocking – This feature provides the ability to block all calls beginning with the 900 or 700 prefixes.

800 Geographic Blocking – This feature provides end users with the ability to block toll free calls from specific area codes. Subscribers may allow or disallow up to 75 area codes. This feature can also be used to block entire States or LATAs.

800 Geographic Routing – This feature provides end users with the ability to route calls to a predetermined location based on originating area code. Subscribers may route calls to a maximum of 15 different numbers. This feature can also be used to block entire States, area codes or LATAs.

Time of Day Routing – This feature provides end users the ability to route calls to a predetermined location based on the time of day the call originates. Subscribers may route calls to a maximum of 10 different locations in 15 minute increments.

Percent Allocation Routing – This feature provides end users the ability to route calls to multiple call centers based upon a predetermined percentage of calls received.

800 Number Screening - This feature provides the ability to route calls to a predetermined location based on originating NPA or NPA/NXX, LATA, or ANI. There is a memory limitation.

Toll-Free Account Codes - A specific or valid account code must be entered in order for the toll-free call to be processed. Account codes are available from two to fifteen digits in length.

Customized Intercept - This feature provides a recorded announcement to 800 customers who have changed their telephone number. Announcement states the new 800 number.

Toll Free PIN Product - This feature provides 800 PIN service access by inputting a 4-8 digit PIN. Calls terminate to one locations.

800 Announcement Install - This feature provides customized messaging for calls placed to customer specified 800 number. Message instructs local callers to dial local number.